

We're Hiring: Lead AC Technician

About Us:

Join our dedicated team at Geo Service, a leader in HVAC services. We pride ourselves on excellence in service, technical expertise, and fostering a collaborative work environment.

Position Overview:

We're seeking an experienced and motivated **Lead AC Technician** to take charge of our field operations. This role involves not only hands-on technical work but also leading and mentoring a team of skilled technicians. If you have a passion for problem-solving, quality control, and customer satisfaction, we want to hear from you!

Key Responsibilities:

- **Technical Expertise:**
 - Perform advanced diagnostics, repairs, and maintenance on various AC systems.
 - Ensure all work complies with industry standards and safety regulations.
- **Team Leadership:**
 - Lead by example, providing on-the-job training and support to junior technicians.
 - Manage daily work assignments and prioritize tasks for the field team.
- **Quality Control & Troubleshooting:**
 - Oversee complex repair jobs and ensure quality control standards are met.
 - Troubleshoot escalated issues and develop efficient solutions.
- **Communication & Coordination:**
 - Serve as the primary liaison between the field team and office staff.
 - Coordinate with dispatch to ensure timely responses and customer updates.
- **Customer Service:**
 - Engage with clients, explaining technical details and addressing concerns.
 - Ensure a high level of customer satisfaction through effective service delivery.

Qualifications:

- Proven experience as an AC Technician, with a minimum of 5+ years in the field.
- Demonstrated leadership or supervisory experience in a technical environment.
- Strong diagnostic and troubleshooting skills.
- Excellent communication and customer service skills.
- Relevant certifications (e.g., EPA certification) and a valid driver's license.

What We Offer:

- Competitive salary and benefits package.
- Opportunities for career advancement and ongoing professional development.
- A supportive and dynamic team environment.

How to Apply:

Interested candidates should submit their resume and a cover letter outlining their experience and qualifications to customerservice@geoservice.ky with the subject line "Lead AC Technician Application."